



## GLA CLIENT AGREEMENT FORM

This agreement has been entered by the “Client” to permit Gemological Laboratory of America (GLA) to perform services on articles described above in the “Submission Receipt” portion of this document. The client has arranged for the delivery and insurance coverage of the articles shipped to GLA. This agreement applies exclusively to articles described and delivered on this date. For the purposes of this agreement the term “article” refers to any loose gemstone and/or mounted gemstone jewelry item and the term “Services” refers to any gemstone or jewelry evaluation such as a Loose Diamond Report or a Mounted Jewelry Appraisal. The liability of GLA, its employees and/or associates cannot be held responsible for any loss, delivery problems or damage to the articles released into the possession of GLA unless for the reasons of fraud, willful misconduct or gross negligence. In this event, GLA shall accept a liability limited to the amount paid for the articles in question. GLA, its employees and agents shall not be liable for and the client agrees to not hold GLA, its employees and agents responsible against any loss, damage or expense resulting from any error or omission of information from any type of GLA report, even if the result was caused by GLA. The client also agrees to assume responsibility for all amounts charged by GLA and agrees to pay GLA immediately following the rendered services. In the event that the fee becomes 2 weeks past due GLA has the right to charge the client a \$ 15.00 late fee and also agrees to pay for all of GLA incurred cost to recover monies owed including collection, attorney and court fees. The client understands that the issuance of a report is not a guarantee as the field of gemology and appraising is not an exact science and is considered a subjective matter. The results of the services attained by GLA may differ from services received by other sources performed on the same article depending on when, by whom and the type of lighting and equipment utilized by the gemologist. The client agrees that GLA will return the articles received using the same shipping method, packaging and insurance coverage at the clients expense. Normally, the \$ 30.00 inspection/shipping & handling fee includes such charges. Should GLA become involved in any legal proceeding, the client agrees to pay all fees including traveling expenditures and loss of income charges.

*CLIENT SIGNATURE:* \_\_\_\_\_

*DATE:* \_\_\_\_\_